



At Kotra Pharma, we believe that everyone deserves a healthier tomorrow. It's every individual's right to live a healthy life to the fullest, and thus, we are committed to bring top-notch health products to the world. By humanising healthcare, we see beyond instruments and medicines for the general well-being of everyone. If you want to make a difference in this industry, begin with us.



<p>IT Executive</p> <p>(Application)</p>	<p><u>Key Responsibilities:</u></p> <p>Operation Support</p> <ul style="list-style-type: none"> * Provide 1st and 2nd level application support to customers for enterprise applications and systems – SAP , MSSQL, Access, Excel VBA, MSS and other enterprise applications. * Ensure timely and accurate maintenance of backend/master business data for smooth and optimum business operations. * Perform problem investigation and root cause analysis for application problems and provide fix or workaround as needed. * Log application support problems, incidents and resolution to helpdesk and ensure timely closure of tickets. * Communicate and provide feedback to customers on tickets resolution and closure. <p>Application Development</p> <ul style="list-style-type: none"> * Assist team members with analysis and requirements gathering for enterprise application development projects. * Design and develop enterprise applications, reports and websites according to approved blue prints and specifications. * Execute modifications to enterprise applications, reports and websites according to approved change/modifications request. * Perform DEV and QA testing of enterprise applications, reports and websites prior to rollout or go-live. * Prepare User Acceptance Testing (UAT) scripts for approval and conduct UAT prior to rollout or go-live. * Assist team members to ensure successful application deployments. * Prepare manuals and guides for applications, reports and websites and conduct necessary end-user training * Provide post live user support to customers and ensure problems, incidents are logged to helpdesk.
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Job Specifications:

- * Diploma or Bachelor's degree in Computer Science/Information Technology
- * Min. 1-2 years working experience in application and software engineering fields. (Fresh graduate are encouraged to apply)
- * Microsoft Access, SQL Server and Report Writer knowledge is a must
- * Sound knowledge in ERP system concepts, RDBMS
- * Advanced excel knowledge – VBA, Macro and Pivot Tables
- * Web and mobile development languages – HTML5, ASP, ASP.NET, PHP
- * SAP Functional modules – FICO, MM, PP and SD knowledge and skills are added advantages
- * Strong analytical and problem solving skills
- * Fast learner, self-driven, ability to work under pressure and handle multiple high priority items simultaneously
- * Excellent communication and interpersonal skills, able to work both independently and as a team

Interested candidates are encouraged to apply. Kindly send your resume to:

Recruitment, Human Resource Department
Kotra Pharma (M) Sdn Bhd (90082-V)
No. 1, 2 & 3 Jalan TTC 12, Cheng Industrial Estate
75250 Melaka, Malaysia

Or

E-mail to: hr@kotrapharma.com



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